

# Data – The means by which we make decisions daily

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Congratulations **TARCP** on 20 years of making Tennessee better, "one client at a time".

"I did then what I knew how to do.

Now that I know better, I do better."

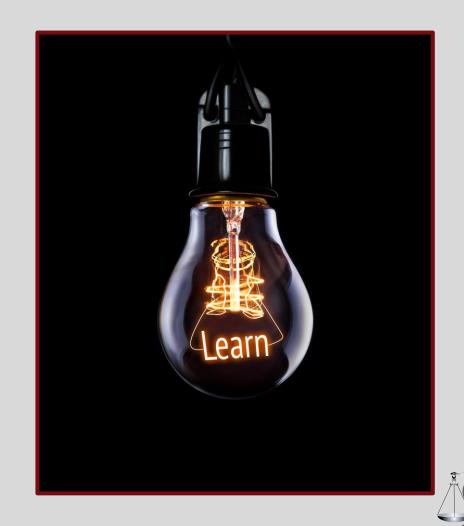
-Maya Angelou



# Learning Objectives

By the end of this class, you will be able to:

- Define data
- Define data integrity
- Identify the differences between data quality, data security, and data integrity
- List three reasons that data integrity should be important to you



### Data



- Factual information (such as measurements or statistics) used as a basis for reasoning, discussion, or calculation.
- 2. Information in digital form that can be transmitted or processed.
- 3. Information output by a sensing device or organ that includes both useful and irrelevant or <a href="redundant">redundant</a> information and must be processed to be meaningful.

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# Example of data created daily

Survey ID: A003	
Tennessee Outcomes Measurement System (TOMS) Full Adult Mental Health Survey (A003 v. 1.3)  *** This page to be completed by staff. ***	
Agency ID: Clinic ID:	Clinician ID:
Consumer ID:	Last Name: (first 5 letters only)
Survey / / / / / / / / / / / / / / / / / / /	Start Date / / / / / / / / / / / / / / / / / / /
Date of Birth: / / / / / / / / / / / / / / / / / / /	Y Y Y
1. How are the consumer's services funded?  13  Amerigroup  12  United Healthcare Community Plan  16  VSHP  5  Safety Net  14  Medicare	17 ☐ Commercial 18 ☐ Grant 15 ☐ Self Pay 19 ☐ Other
To complete the following questions, ask the consumer.	
2. What is your gender?	6. What is the highest grade in school or level of education you have

TN Teen Adult Assessment



# Answer: 56 Data Points



Differences between: 1. data integrity, 2. data quality, and 3. data security



## **Data Integrity**



...is the maintenance of, and the assurance of, data accuracy and consistency over its entire life-cycle. It is a critical aspect to the design, implementation, and usage of any system that stores, processes, or retrieves data.

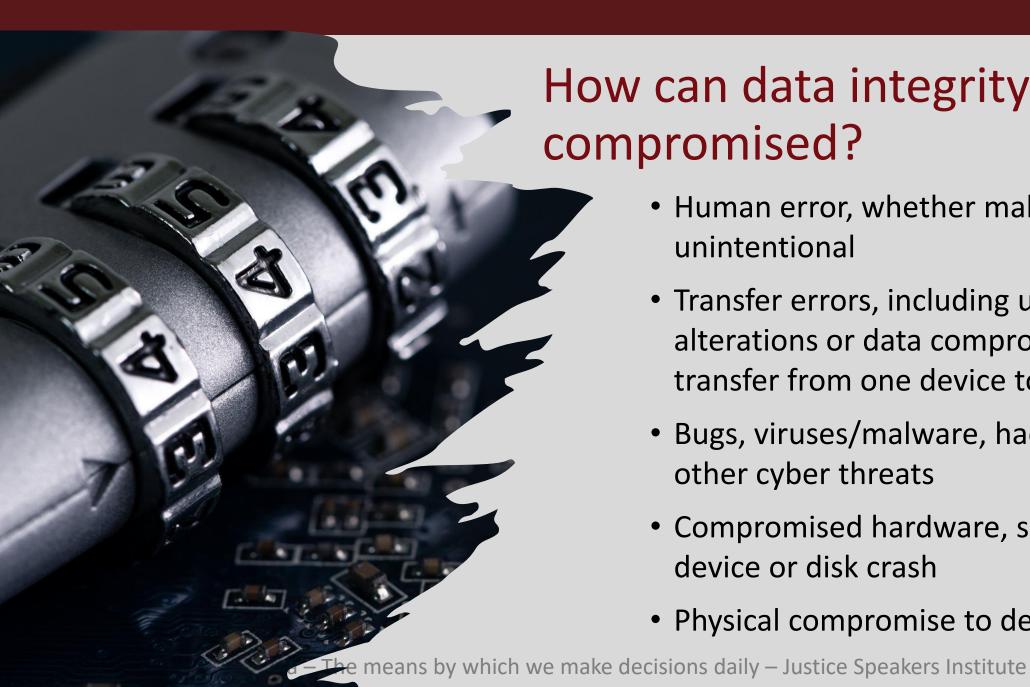




Can someone provide me with an example of when "Accuracy and consistency" were questioned based on some data irregularities?



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How can data integrity be compromised?

- Human error, whether malicious or unintentional
- Transfer errors, including unintended alterations or data compromise during transfer from one device to another
- Bugs, viruses/malware, hacking, and other cyber threats
- Compromised hardware, such as a device or disk crash
- Physical compromise to devices

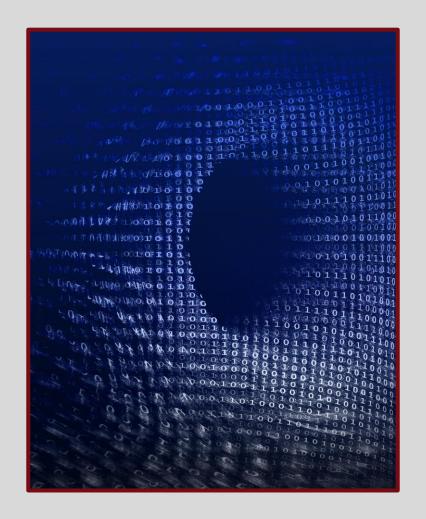
## **Data Quality**



"...tells us how reliable a particular set of data is and whether or not it will be good enough for a user to employ in decisionmaking. This quality is often measured by degrees."



# **Data Quality**



"Errors and omissions in the data clearly pose risk and liability for individual cases. Moreover, bad data obstructs the processing of records and potentially distorts the metrics used for court management."



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# Why should YOU care?



Data is used to determine outcomes.



Data is used to secure current and future funding.



Data allows us to tell our story.



Others?



## **Data Security**



"...is the practice of protecting digital information from unauthorized access, corruption or theft throughout its entire lifecycle."



## **Data Security**



It's a concept that encompasses every aspect of information security

- The physical security of hardware and storage devices
- Administrative and access controls
- The logical security of software applications.
- Organizational policies and procedures.

# Whose job it is to keep our data secure?





# Management

Us



## Deeper Dive – Tennessee's Recovery Courts

# TENNESSEE'S RECOVERY COURTS



1,674 NEW ADMISSIONS
TO TDMHSAS-FUNDED COURTS IN FY19

TENNESSEE'S 82 RECOVERY COURTS APPLY EVIDENCE-BASED PROGRAMMING AND PRINCIPLES TO HELP MEN AND WOMEN FIND NEW LIVES IN RECOVERY.



# TN Dept of Mental Health and Substance Abuse Services – Frequently Used Data Resources

### TN Resources – Data – Stats

#### Frequently Used: 5

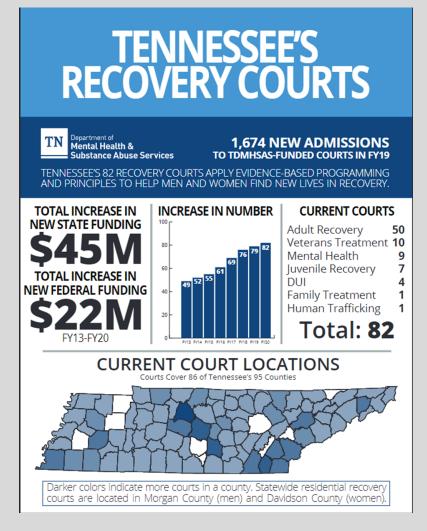
- Drug Overdose Dashboard
- National Survey on Drug Use and Health (NSDUH)
- Uniform Reporting System (URS)
   Output Tables
- Substance Abuse and Mental Health Services Administration (SAMHSA)
- Treatment Episode Data Set (TEDS)

#### **By Category:**

- Child Welfare & Well-being
- Criminal Justice
- Education
- Health
- Mental Health and Substance Abuse
- Safety
- Other Resources

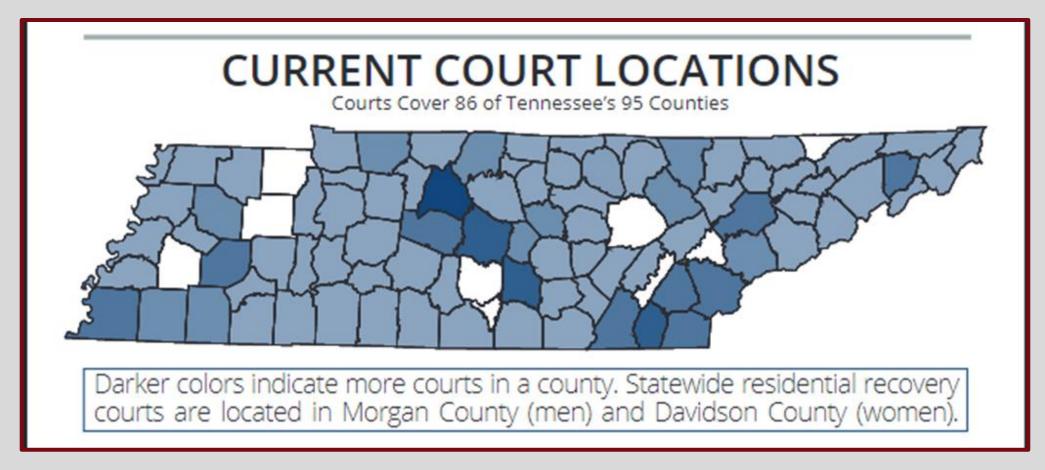


# Tennessee's Recovery Courts





# Tennessee's Recovery Courts







# Did we meet our learning objectives?

### We can now:

- 1) Define data
- 2) Define data integrity
- 3) Identify the differences between data quality, data security, and data integrity
- 4) List three reasons that data integrity should be important to you

